

WHAT IS FRAUD?

- Providing false information to get CCS Assistance
- Providing false information to get more benefits or money
- Providing fake documents
- Failing to tell the whole truth



*You can help
prevent
child care fraud*

CONTACT

To report suspected Child Care fraud:

Call:

TWC Fraud and Program Abuse Hotline
1-800-252-3542

Email:

childcarefraud@twc.state.tx.us

Write:

Aquanetta Brobston
Quality Assurance Manager / Equal
Opportunity Officer
801 Washington Avenue, Suite 700
Waco, TX 76701
1-254-296-5300
aquanetta.brobston@hotworkforce.com

The Heart of Texas Workforce Development Board, Inc. is an equal opportunity employer/program and auxiliary aids and services are available upon request to individuals with disabilities. TTY/TDD via RELAY Texas service at 711 or (TDD) 1-800-735-2989 / 1-800-735-2988 (voice).



PREVENT CHILD CARE FRAUD

A Message to CCS Parents



CHILD CARE FRAUD PREVENTION

Give us complete and accurate information, report changes, and use your attendance card.

1-800-252-3642
childcarefraud@twc.state.tx.us

CCS PARENTS: HOW TO AVOID FRAUD

WHEN YOU MEET WITH YOUR CASEWORKER:

- Report all household members.
- Report your household income completely and accurately.
- Report the actual number of hours you work or attend your job, training, or school.

DURING 12-MONTH ELIGIBILITY PERIOD

- Report changes in family income or family size that would cause your family to exceed 85 percent of State Median Income (SMI). Visit our website for income guidelines at www.hotworkforce.com/ChildCare
- Report a permanent job loss. We can help you find another job.
- Report attendance and absences accurately through Child Care Attendance Automation (CCAA).



FRAUD IS A CRIME

CONSEQUENCES OF FRAUD INCLUDE:

- Criminal prosecution
- Termination of child care
- Repayment of child care funds

WHAT CAN PARENTS DO?

- Provide complete and accurate information
- Report changes, as required
- Use your attendance card



EXAMPLES OF FRAUD

Examples apply to parents, providers, or any other person that may have known about the situation.

1. A parent submits false or altered forms, letters, and/or pay stubs.
2. A provider knows that Child Care Services were not provided as claimed.
3. A parent knows, or should have known, that they provided false information to CCS.
4. A parent knows that the Child Care assistance was paid to a person who was not eligible to be a provider.

